

F A Q

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How many cars can be parked in the parking lot?

Our parking lot has 6 spaces; if you need to park more than three cars, please use a nearby coin-operated parking lot.

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What is the maximum number of guests?

The maximum number of guests in our facility is 10 regardless of age.

Please contact us directly to inquire about the number of children, including infants and toddlers

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How much is the fee for children?

Rates are based on a single building rental regardless of the age of the guest.

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Do you have seasonings?

A variety of salt and pepper, soy sauce, etc. are available.

Please see the amenities list for details.

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Are pajamas or bathrobes provided?

We do not provide pajamas or bathrobes. Sauna ponchos are available.

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Can I rent BBQ equipment?

All the necessary tools for BBQ are provided. You can use them free of charge. Guests only need to bring their own food.

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Is Internet access available?

Free Wi-Fi access is available for guests. However, please note that we do not provide computers for use.

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What time is check-in and check-out?

Check-in time is 15:00 and check-out time is 10:00

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Is it possible to move up the check-in time?

We cannot guarantee your reservation, as it depends on the availability of other reservations. If you would like to make a reservation, please contact us in advance.

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Is it possible to extend the check-out time?

Late check-out is generally not accepted. If you oversleep or otherwise miss your check-out time, you will be charged 30 minutes/3,000 yen.

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Can I bring my pet?

Dogs are welcome to stay with us.(No limit on the number of dogs, large dogs are allowed.)

Please be considerate of your dog's noises for the sake of the neighbors.

Please be aware that dogs are not allowed to enter the bedroom on the second floor.Please keep your dogs on the first floor and in the garden.

Please provide your own food and toilet facilities.

Please clean up your dog's feces.

Q

Can I have fireworks?

Dangerous activities such as fireworks, firecrackers, and other activities that may disturb the neighborhood are prohibited.

Request to Guests

■ about cleaning, laundry, garbage, etc.

We would appreciate it if you would separate your garbage and put it together.

Please return used equipment to its original location.(It is strictly prohibited to take any of our equipment home with you.)

You may return to your room with your bedding still laid out.

In the case of stains or damages that are difficult to restore to their original state, such as vomiting, a separate special cleaning fee of 11,000 yen will be charged.

■ regarding noise: ■

*Please be considerate of the people living nearby, regardless of whether it is day or night.

We will not be responsible for any trouble with neighbors.

Please understand that you may be asked to leave the premises if there are complaints or reports from neighbors.

(Especially after 9:00 p.m., please be careful about talking and volume inside and outside the facility.)

There have been complaints from neighbors about noise after 9:00 p.m., and in some cases, the police have been involved.

If a neighbor complains about noise, you may be asked to leave the building immediately.

■ Smoking ■

Smoking is only allowed in the barbecue area. Smoking is not permitted in other spaces or indoors. We appreciate your cooperation